PUBLIC HOUSING AGENCY
S A I N T   P A U L

To: Section 8 Owners

Date: July 1, 2014

From: Section 8 Management Team

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Happy July!

I hope you are enjoying our wet summer so far! We are definitely in the midst of a very busy season here in Section 8, but we thought we would take a minute to share a couple updates and reminders with you.

- We are currently about 2-3 weeks out on our New/Mover inspections. This is in large part due to the diligent scheduling by Katie Ashton, our new Inspections Scheduler, and to the extra help provided by our Temporary Inspector, April Yarbough. We thank you for your patience with our inspections process, where the ultimate goal is to ensure safe, sanitary, and decent homes for our participants.
- In an ongoing effort to increase efficiencies and improve timelines, as of July 1st inspectors will no longer be detailing the deficiencies when there are over 15 deficiencies in a unit. This is a decrease in the threshold from 20 deficiencies, which has been in place since June 1st of 2013. We have found that there are actually very few units in that 15-20 deficiency range.
- Please also remember that inspectors are only able to call 15-20 minutes ahead for inspections. As they complete anywhere from 8 to 12 inspections in the morning, and then again in the afternoon, they have a limited amount of time to call ahead—and even less time to wait if there is no one present for the inspection.
- To ensure early passage of your unit, reference the attached "Most Common Deficiencies" list. This is a comprehensive list, and you will find that if these items are repaired and in order, you will have very few deficiencies remaining, if any.
- To ensure prompt payment, please return signed contracts and leases as soon as you receive the paperwork from us.
- Please reference the attached staff assignment sheet for all contact information and an updated caseload split.

Last but not least, thank you for your participation in the Section 8 program! If there is anything we can do to better serve you or our clients, please let us know.

EQUAL HOUSING
OPPORTUNITY